

# Activity Trainer Java Problems

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Activity Trainer requires that you use 32-bit java for the program. This is not a problem for all the 32-bit computers, but if you have a 64-bit system you may run into a couple issues.

If you do not know if you have a 32 or 64 bit system please read our tutorial:

- [Do I have a 32 or 64 bit Operating System?](#)
  - [http://www.dttrainer.com/files/docs/32bit\\_or\\_64bit\\_OS.pdf](http://www.dttrainer.com/files/docs/32bit_or_64bit_OS.pdf)

If you have a 64-bit OS you will know you are affected by this problem when you install Activity Trainer and then go to click on the desktop icons and nothing happens. Most likely this means you have a 64 bit version of java installed.

## Uninstall Activity Trainer

1. Uninstall the current installation of Activity Trainer.
2. After you finish uninstalling re-boot the computer and make sure that all the desktop shortcuts have been deleted.

## Uninstall All Versions of Java

1. First need to remove all versions of java from your system. Go into the control panel and then select "Programs and Features" (Vista and Windows 7) or "Add Remove Programs" (Windows XP)
2. Look for any Java program entries and uninstall **all** of them.
3. Then, re-boot the computer and check to see if there are any remaining java installations
4. Next, download the 32-bit java installer from our website:
  - a. [32-bit Java Installer](#)
    - i. [http://www.dttrainer.com/files/dl/components/java\\_ms/java\\_20101119.exe](http://www.dttrainer.com/files/dl/components/java_ms/java_20101119.exe)
5. Install this version of Java

## Install Activity Trainer

1. Using your CD, DVD or download install the Activity Trainer
2. Once the install process is complete your new shortcuts on the desktop will be correctly mapped to the 32-bit version of Java